

SABFIL

EST. 2000

CUSTOMER COMPLAINT FORM

(this form may be filled out and sent back in case of complaint submission related to the warranty guarantee)

Addressee: „SABFIL” PRODUKCJA HANDEL Paweł Buczek, ul. Przemysłowa 19, 26-612 Radom

Name and surname/ Customer brand name:

Customer address:

Customer telephone number:

Customer e-mail:

As contact details, that will be used to respond to the complaint and correspondence related to it, I indicate:

postal address:

address e-mail:

Complaint apply to:

contract of the sale by the date: goods:

the agreement for the provision of other services:

other:

Date of ascertain the cause of the complaint:

Problem description :

Claim of the complaint:

removal of product or service defect

exchange of the product for the one without any defects

product price reduction

agreement cancellation

The seller informs, that:

The goods may be covered by the manufacturer's or distributor's warranty. In this case, the Customer is entitled to make a complaint of the goods using the warranty rights, by making a complaint to the guarantor. A complaint may be submitted to the guarantor through the Seller or directly to the guarantor. The customer may exercise the rights under the warranty for physical defects of the goods, regardless of the rights resulting from a possible warranty.

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Date

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Submitter legible signature